

SENA



BOK

MOTORCYCLE BLUETOOTH®
COMMUNICATION SYSTEM
WITH MESH INTERCOM™

HD SPEAKERS

2.1.0

RIDE CONNECTED

The 30K features Sena's Mesh Intercom technology allowing your group to seamlessly communicate, even if a rider falls out of range. With more connections and Mesh Intercom™ technology, the 30K is the next generation of communication.



Mesh Intercom™
up to 2 km
(1.2 miles)*



Bluetooth® 4.1



Audio
Multitasking™



Multi-Way
Intercom



Intercom up to
2 km (1.2 miles)*



HD Speakers



Advanced Noise
Control™



Group
Intercom



Remote Control



FM Radio

* in open terrain

GETTING STARTED

1. This product comes with a Quick Start Guide, which is a basic version of the User's Guide. **A FULL VERSION OF THE USER'S GUIDE CAN BE DOWNLOADED AT SENA.COM.**
2. Update this product for free with the latest firmware to fully enjoy the new advanced features built into this product. Visit sena.com to see how to update your product.
3. Users can follow Sena on Facebook, YouTube, Twitter and Instagram to receive the most up to date information on products, helpful tips and all other announcements regarding Sena products.

SENA



SENA Technologies, Inc.
Customer Support: sena.com

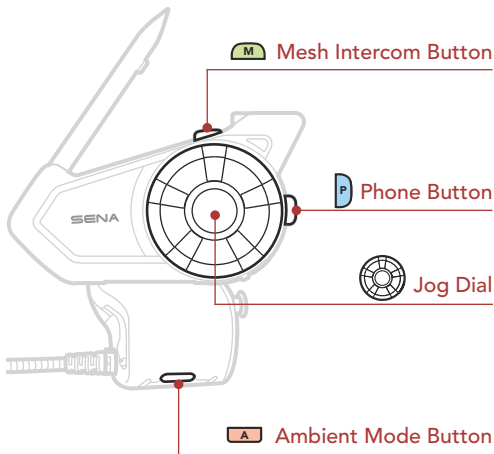
GETTING STARTED

How to Use This Guide

The legend and callouts are here to help you read the illustrations. New technology can be confusing, but we've created a simple way to perform actions using illustrations.



Buttons



GETTING STARTED

Icon Legend



Tap button/Jog Dial the specified number of times



Press and Hold button/Jog Dial for the specified amount of time



Rotate Jog Dial clockwise (right) or counterclockwise (left).



Rotate while Pressing Jog Dial clockwise (right) or counterclockwise (left).



"Hello"

Audible prompt from the Bluetooth Module

QUICK START GUIDE

Product Details

Mesh Intercom Antenna

Mesh Intercom Button

Status LED

Bluetooth
Antenna

Phone Button

Jog Dial

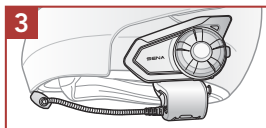
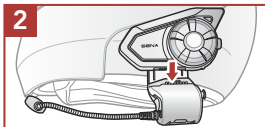
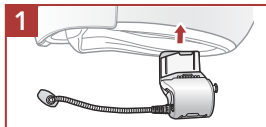
Ambient Mode Button

DC Power Charging &
Firmware Upgrade Port



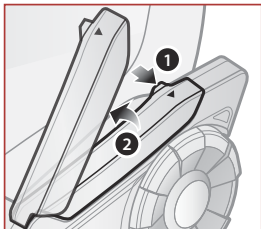
QUICK START GUIDE

Installation



Mesh Intercom Antenna

Pull the Mesh Intercom Antenna outwards slightly to unfold it.



QUICK START GUIDE

Sena 30K Utility App

By simply pairing your phone with your headset, you can use the **Sena 30K Utility App** for quicker and easier set up and management.

- App Features
 - Mesh Intercom, Bluetooth Intercom, Music, FM Radio, Device settings, Quick Start Guide, and User's Guide.
- Download
 - Android: Google Play Store > '**Sena 30K Utility**'
 - iOS: App Store > '**Sena 30K Utility**'



Sena Device Manager

The **Sena Device Manager** allows you to upgrade the firmware and configure its settings directly from your PC or Apple computer. Download the **Sena Device Manager** from sena.com.

QUICK START GUIDE

Basic Operations

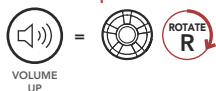
Powering On



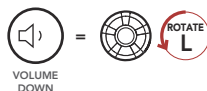
Powering Off



Volume Up



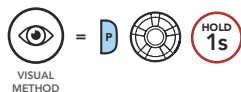
Volume Down



Checking the Battery Level

Instruction is for when powering the headset on.

Visual Method



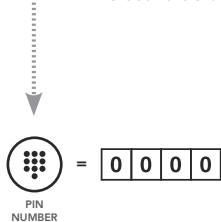
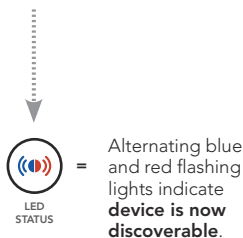
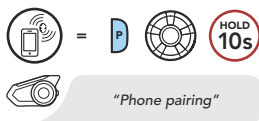
QUICK START GUIDE

Phone Pairing

There are two ways to pair the phone.

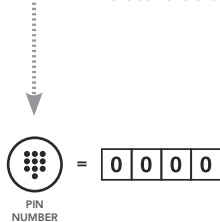
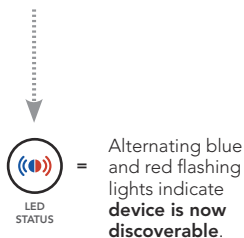
Pairing When the 30K is Turned Off

Press and hold the **Phone Button** and **Jog Dial** for **10 seconds** when the **30K** is turned off.



Pairing When the 30K is Turned On

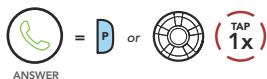
Press and hold the **Phone Button** for **5 seconds** when the **30K** is turned on.



QUICK START GUIDE

Mobile Phone

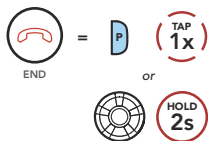
Answer a Call



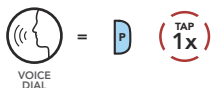
Reject a call



End a Call



Make Call with Voice Dialer



Music Controls

Play/Pause



"[Beep, Beep]"

Track forward



Track backward

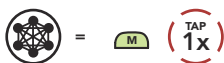


QUICK START GUIDE

Mesh Intercom™

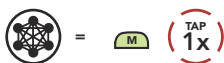
When **Mesh Intercom** is enabled, the **30K** will automatically connect to nearby **30K** users and allow them to talk to each other by pressing the **Mesh Intercom Button**.

Mesh Intercom On



"Mesh intercom on"

Mesh Intercom Off



"Mesh intercom Off"

Note: **Open Mesh** and **Group Mesh** cannot communicate with the previous modes **Public Mode** and **Private Mode**. In case of no communication, the headset should be upgraded to the latest firmware.

QUICK START GUIDE

Open Mesh™

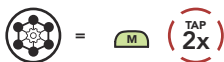
When **Mesh Intercom** is enabled, the headset will be in **Open Mesh (default: channel 1)** initially. Users can freely communicate with each other in the same **Open Mesh** channel.

Channel Setting (Default: channel 1)

If the **Open Mesh** communication experiences interference because other groups are also using **channel 1 (default)**, change the channel. You can select from channels 1 to 9.

QUICK START GUIDE

Enter into the Channel Setting

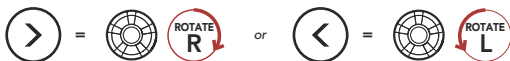


"Channel setting, 1"



Navigate between Channels

(1 → 2 → ... → 8 → 9 → Exit → 1 → ...)



"#"



Save the Channel



"Channel is set, channel #"

Note: To exit the **Channel Setting**, rotate the **Jog Dial** clockwise or counterclockwise until you hear a voice prompt, **"Exit"**, and tap the **Jog Dial**.

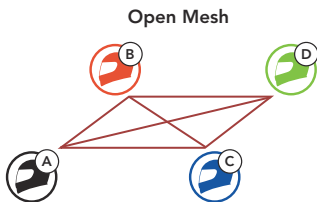
QUICK START GUIDE

Group Mesh™

Group Mesh is a closed group intercom function that allows users to join, leave, or rejoin a group intercom conversation without pairing each headset. Up to 24 users can all be connected in each private group.

Creating a Group Mesh

Creating a **Group Mesh** requires **two or more Open Mesh users**.



1. Enter into **Mesh Grouping** to create a **Group Mesh**.



YOU

and =



FRIEND



"Mesh Grouping"

QUICK START GUIDE

- The headsets complete **Mesh Grouping** and automatically switch from **Open Mesh** to **Group Mesh**.

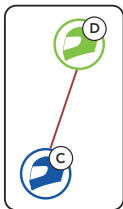


"Group Mesh"

Open Mesh



Group Mesh



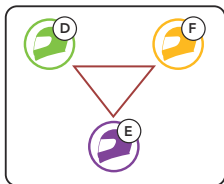
Joining an Existing Group Mesh

One of the members in an **Existing Group Mesh** can allow new members in **Open Mesh** to join the **Existing Group Mesh**.

New Members



Existing Group Mesh
and Current Members



QUICK START GUIDE

1. **One of the current members** and a **new member** enter into **Mesh Grouping** to join the **Existing Group Mesh**.



YOU
(NEW
MEMBER)

and

=



CURRENT
MEMBER
IN GROUP
MESH

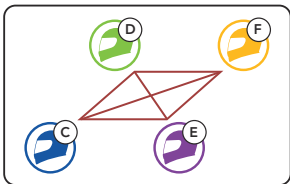


"Mesh Grouping"

2. The headsets complete **Mesh Grouping**. The new members will hear a voice prompt as their headsets automatically switch from **Open Mesh** to **Group Mesh**.



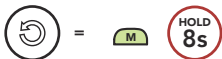
"Group Mesh"



QUICK START GUIDE

Reset Mesh

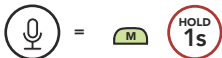
If a headset in an **Open Mesh** or **Group Mesh** resets the **Mesh**, it will automatically return to **Open Mesh (default: channel 1)**.



Enable/Disable Mic (Default: Enable)

Users can enable/disable the microphone when communicating in a **Mesh Intercom**.

Enable/Disable the Microphone

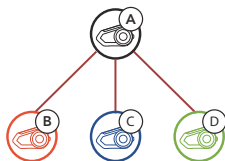


QUICK START GUIDE

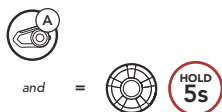
Bluetooth Intercom

Up to three other people can be paired with the headset for **Bluetooth intercom** conversations.

Intercom Pairing



Pairing with Intercom B



"Intercom Pairing"



or



LED
STATUS

Flashing blue
LED confirms
**intercoms are
paired.**

Note: Repeat the step above to pair with Intercom Friends C & D.

QUICK START GUIDE

Two-Way Intercom

Last-Come, First-Served



Start/End with Intercom Friend 1



Start/End with Intercom Friend 2

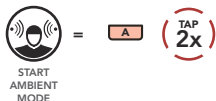


Start/End with Intercom Friend 3



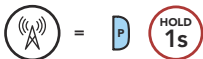
QUICK START GUIDE

Ambient Mode

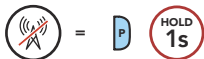


FM Radio

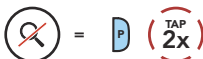
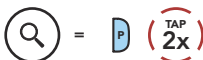
FM Radio On



FM Radio Off



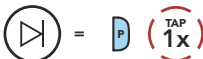
Scan Stations



Seek Stations



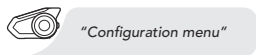
Navigating Preset Stations



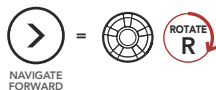
QUICK START GUIDE

Configuration Menu

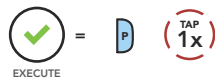
Accessing the Configuration Menu



Navigating Between Menu Options



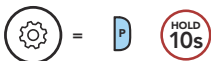
Enable or Execute Menu Options



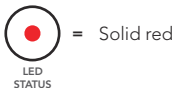
QUICK START GUIDE

Troubleshooting

Factory Reset



"Factory reset"




























Fault Reset




















Note: Fault Reset will not restore the Bluetooth module to factory default settings.















QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
 Basic Operations	Power on / Power off	     
	Volume up / Volume down	  or 
	Ambient Mode	 
 Mobile Phone	Answer phone call	 
	End phone call	 
	Reject phone call	 
	Call transfer while on the phone	 
	Voice dial	 
	Speed dial	 

QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
 Music	Play/Pause music	 
	Track forward	 
	Track backward	 
 FM Radio	FM radio on/off	 
	Select preset	 
	Seek forward/ backward	  or 
	Scan up FM band/ stop scanning	 

QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
 Mesh Intercom™	Mesh Intercom on/off	 
	Channel setting	 
	Mesh Grouping	 
	Reset Mesh	 
	Enable/Disable Mic	 
 Intercom	Intercom pairing	 
	Start/End intercom	